

AMENDMENT TRANSMITTAL LETTER			Docket No. APB-017
Application No. 09/577225-Conf. #4215	Filing Date May 23, 2000	Examiner T. D. Nguyen	Art Unit 3629

Applicant(s): Lundy M. LEWIS

Invention: METHOD AND APPARATUS FOR SERVICE LEVEL MANAGEMENT (SLM)

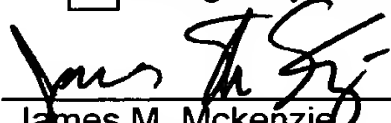
TO THE COMMISSIONER FOR PATENTS

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated and is transmitted as shown below.

CLAIMS AS AMENDED					
	Claims Remaining After Amendment	Highest Number Previously Paid	Number Extra Claims Present	Rate	
Total Claims	19	- 29 =	0	x	
Independent Claims	2	- 5 =	0	x	
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					
Other fee (please specify):					
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT:					0.00

- ☒ Large Entity ☐ Small Entity
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- ☐ Please charge Deposit Account No. _____ in the amount of \$ _____.
A duplicate copy of this sheet is enclosed.
- ☐ A check in the amount of \$ _____ to cover the filing fee is enclosed.
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- ☒ The Director is hereby authorized to charge and credit Deposit Account No. 12-0080
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- ☒ Credit any overpayment.
- ☒ Charge any additional filing or application processing fees required under 37 CFR 1.16 and 1.17.


James M. McKenzie
Attorney Reg. No.: 51,146

Dated: January 24, 2005

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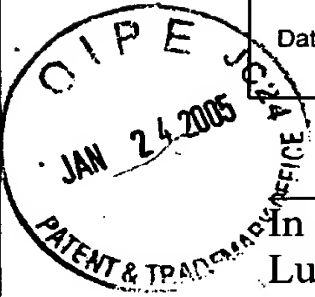
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Dated: January 24, 2005

Signature:


(James M. McKenzie)

Docket No.: APB-017
(PATENT)



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:
Lundy M. Lewis

Application No.: 09/577225

Confirmation No.: 4215

Filed: May 23, 2000

Art Unit: 3629

For: METHOD AND APPARATUS FOR SERVICE
LEVEL MANAGEMENT (SLM)

Examiner: T. D. Nguyen

AMENDMENT AFTER FINAL ACTION (37 C.F.R. SECTION 1.116)

MS AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

INTRODUCTORY COMMENTS

In response to the Office Action mailed October 22, 2004 (paper no. 10182004), the response date of which has been extended to January 24, 2005 because the original date (1/22/05) was a Saturday, please amend the above-titled application as set forth below, to place the application in condition for allowance.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 5 of this paper.